

Real. Texas. Service. Champion

Nicole Alcala is a Staffing Specialist for the Human Resources Department.

In her role, Nicole acts as the primary point of contact for new employees, guiding applicants through every step of the process.

Nicole is known for her infectious positivity and her unique ability to build a connection with everyone she meets.

Nicole recently played a vital role in modernizing the City's hiring experience. By collaborating with stakeholders to implement a new electronic onboarding system, she transitioned the City from manual workflows to a streamlined digital process—significantly improving the efficiency and accuracy of how we welcome new talent.

Nicole truly embraces the spirit of **C.A.R.E.** in everything she does. She approaches her work with deep respect for others and maintains the highest ethical standards while guarding sensitive information. Her commitment to professionalism makes her an essential part of the City of Mesquite team.