

REAL. TEXAS. SERVICE. CHAMPION

Charity Parker, Mesquite Police Department

Charity Parker is a Public Safety Dispatcher and a Communications Training Operator with the Mesquite Police Department.

In this role, not only does Charity train and mentor new dispatchers, but she also is entrusted by supervisors and the dispatch manager to be in charge of the Dispatch Center when needed.

Charity is very calm and collected. She leads with a positive attitude and keeps her trainees motivated.

One example of how Charity goes above and beyond her job duties is the class she taught for City employees in the summer of 2023 about how to properly call 9-1-1. Her honors include being named the 2024 Trainer of the Year for Dispatch.

Charity consistently places the needs of residents at the forefront of her duties. She embodies a professional attitude of respect and understanding towards their diverse needs. Charity approaches each interaction with a genuine desire to provide assistance and support, while understanding the importance of each call and the impact it has on the lives of our citizens.