

REAL. TEXAS. SERVICE. CHAMPION

Benedicto Fuentes, Mesquite Arts Center

Benedicto Fuentes is a Facility Attendant with the Mesquite Arts Center.

Known to most as Benny, he is responsible for the smooth operation and care of the 40,000-square-foot Arts Center. His tasks include cleaning and maintaining the facility, as well as setting up and breaking down chairs and tables for events and meetings, arranging audio-visual equipment, and connecting and disconnecting microphones and speakers.

Benny takes great pride in keeping the Arts Center in excellent shape. If he sees something that looks wrong, he will contact Facilities Management to report his concerns. Benny's initiative to deal with problems directly is a great asset to the Arts Center.

When another City department or outside organization uses the Arts Center, Benny always makes himself available to help by delivering the equipment and supervising the set up and installation. Often his services are required before or after business hours and on weekends.

Benny consistently places our guests first, humbly and with a big smile on his face. He really loves to see people in "his building." And if he isn't able to personally provide results for our visitors, he brings the guests directly to the staff member he thinks can provide the best service. Benny's kindness rubs off on all of us. He is a wonderful ambassador for the City of Mesquite.