

## **REAL. TEXAS. SERVICE. CHAMPION**

### **Francis Wolford, Facilities Maintenance**

Francis Wolford is a Facilities Maintenance Technician in the Facilities Maintenance Department, serving as the City's primary plumbing technician.

Francis keeps the water (and waste) flowing as it should. He often has to perform other maintenance duties, and he is always willing to tackle any needed tasks.

He is known for his calm professionalism and as an outstanding trainer, teaching other technicians about plumbing tools and equipment. Francis is eager to learn other trades and is advancing in electrical and HVAC repairs.

By diligently performing the winterization of parks facilities, Francis helps to protect the City's assets from damage. Whenever a pipe does break, he willingly works in very cold and wet conditions to restore service and limit damage and down time.

Whether dealing with citizens or staff, Francis always demonstrates an attitude of respect and concern. He is a highly ethical person and a faithful steward of the City's resources.