

**Bruce Archer**  
Mayor

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District 2

**Robert Miklos**  
District 3

**Tandy Boroughs**  
District 4

**B.W. Smith**  
District 5

**Dan Aleman Jr.**  
District 6

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**Cliff Keheley**  
City Manager

September 2021

Dear Mesquite Water Utility Customer

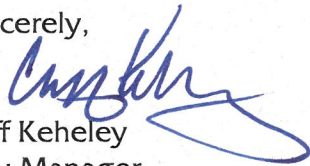
This fall, the City of Mesquite will begin a meter conversion project for all of its residential and commercial water utility customers. This project will take two years to replace all 42,000 meters throughout the City's water utility system.

The city is working with Ameresco and their subcontractor Pedal Valve (PVI) to replace outdated manual meters with upgraded meters as part of an Advanced Metering Infrastructure (AMI) project. This project will upgrade and modernize the City's water billing infrastructure, and customers will have access to more frequent detailed information about water consumption, enabling you to have better control over your water usage and monthly bills. Here are a few important facts to know:

- Ameresco and PVI employees will be properly identified with their company logo on their vehicles as well as their uniforms.
- Contractors will not have to enter homes at any time to perform work.
- In most cases, the work will be performed Monday - Friday from 7 a.m. to 7 p.m. There may be some work performed on Saturday.
- The installation typically takes less than 30 minutes for each location, during which time the water to the property will be temporarily turned off.
- Water utility customers will receive a door hanger notifying them that their water meter has been changed or if the water meter could not be changed due to various issues, like a locked fence or loose animal.

Thank you in advance for your support of this project to improve our customer service. To learn more about this water meter project, visit [www.cityofmesquite.com/MeterProject](http://www.cityofmesquite.com/MeterProject). If you have any questions, please email us at [MeterProject@cityofmesquite.com](mailto:MeterProject@cityofmesquite.com) or call our Utilities Division at 972-216-6278.

Sincerely,



Cliff Keheley  
City Manager

*Versión en español en el reverso*