

NEIGHBORHOOD SERVICES

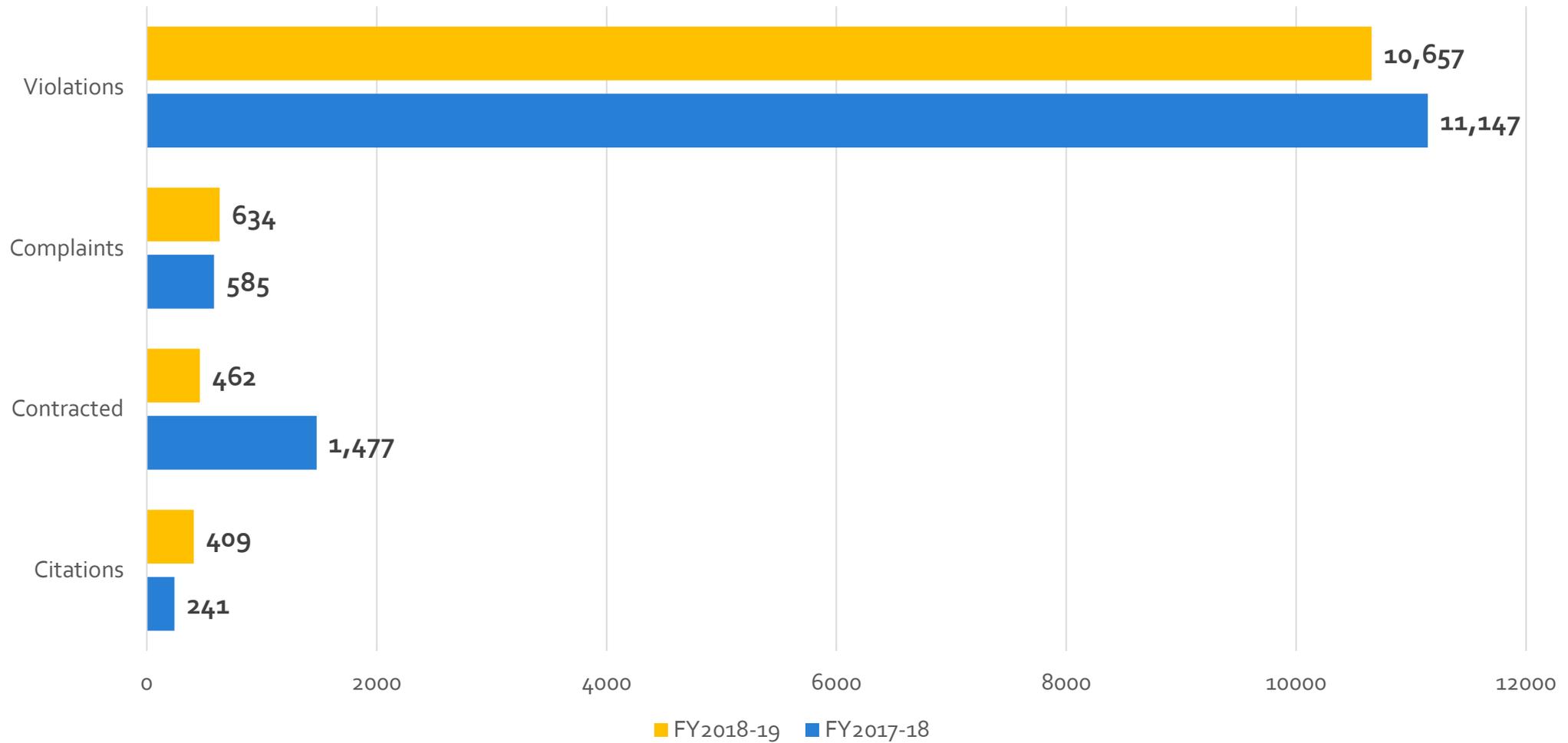
ENVIRONMENTAL CODE

FY 2018-19 3rd Quarter
April – June 2019

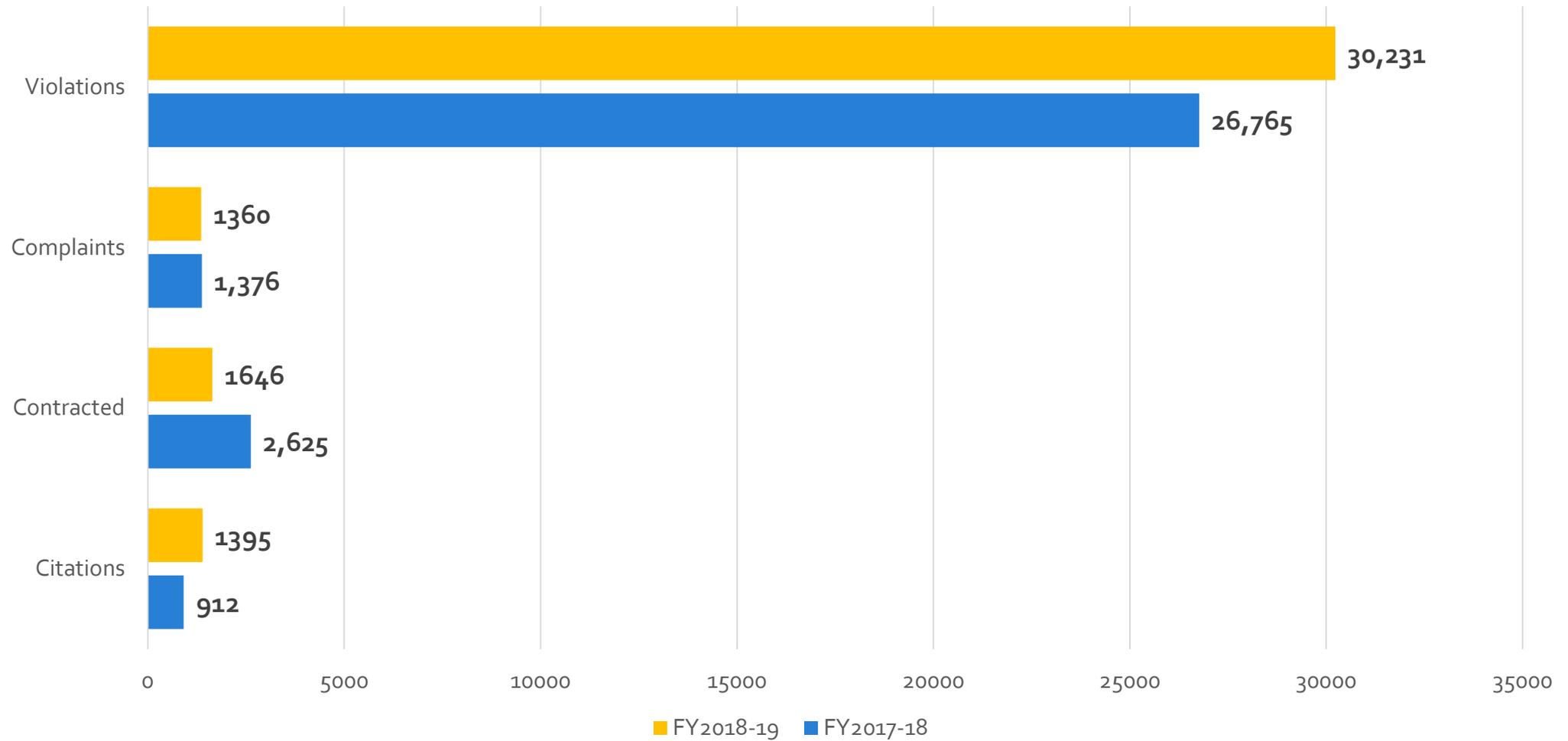
Overview

- **Statistics for Environmental Code**
 - 3rd Quarter Data
- **Trending & Forecasting**
- **Questions / Feedback**

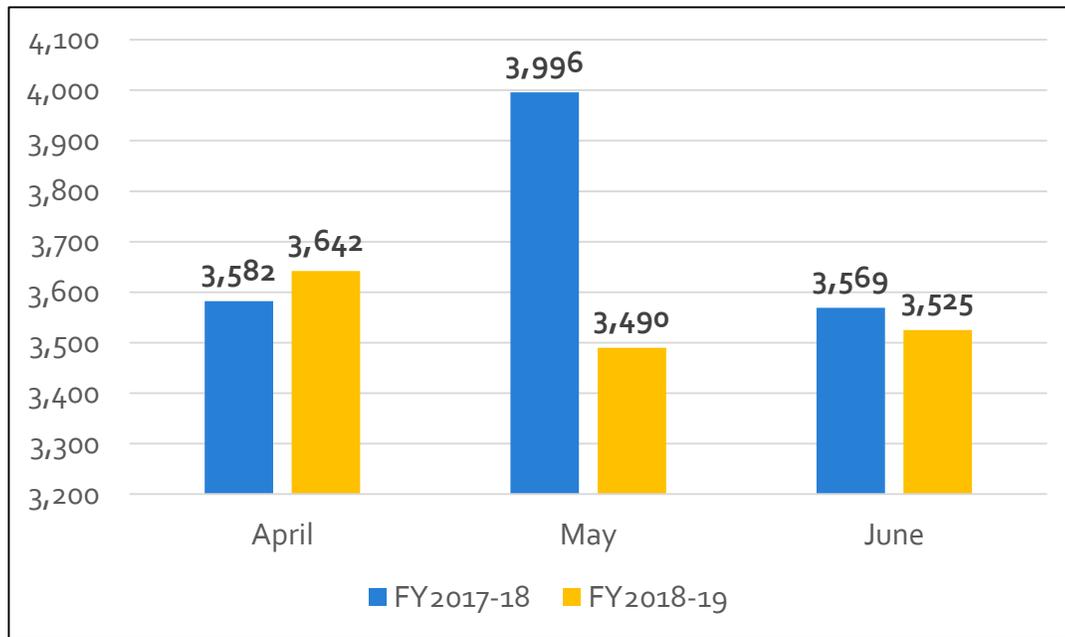
3rd Quarter Statistics



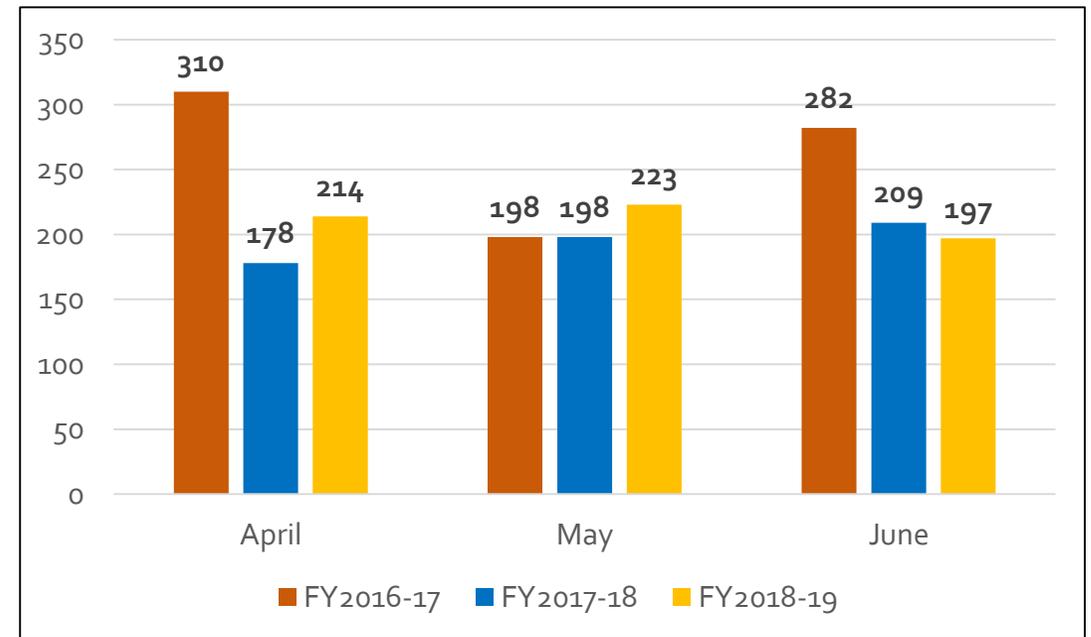
YTD Statistics



Proactive Violations Identified – Previous/Current 3rd Quarter Comparison

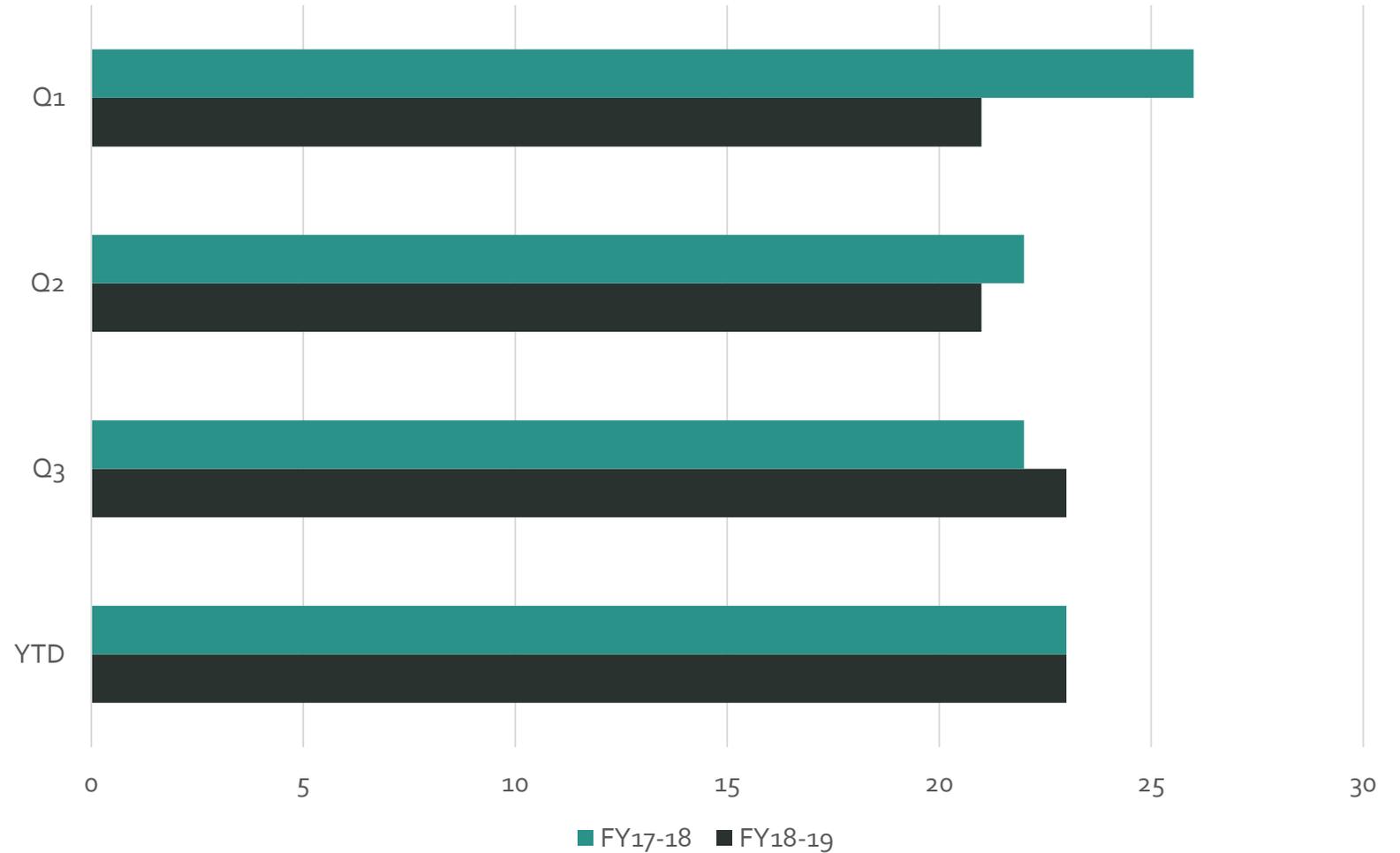


Complaints Submitted by Residents – Previous/Current 3rd Quarter Comparison



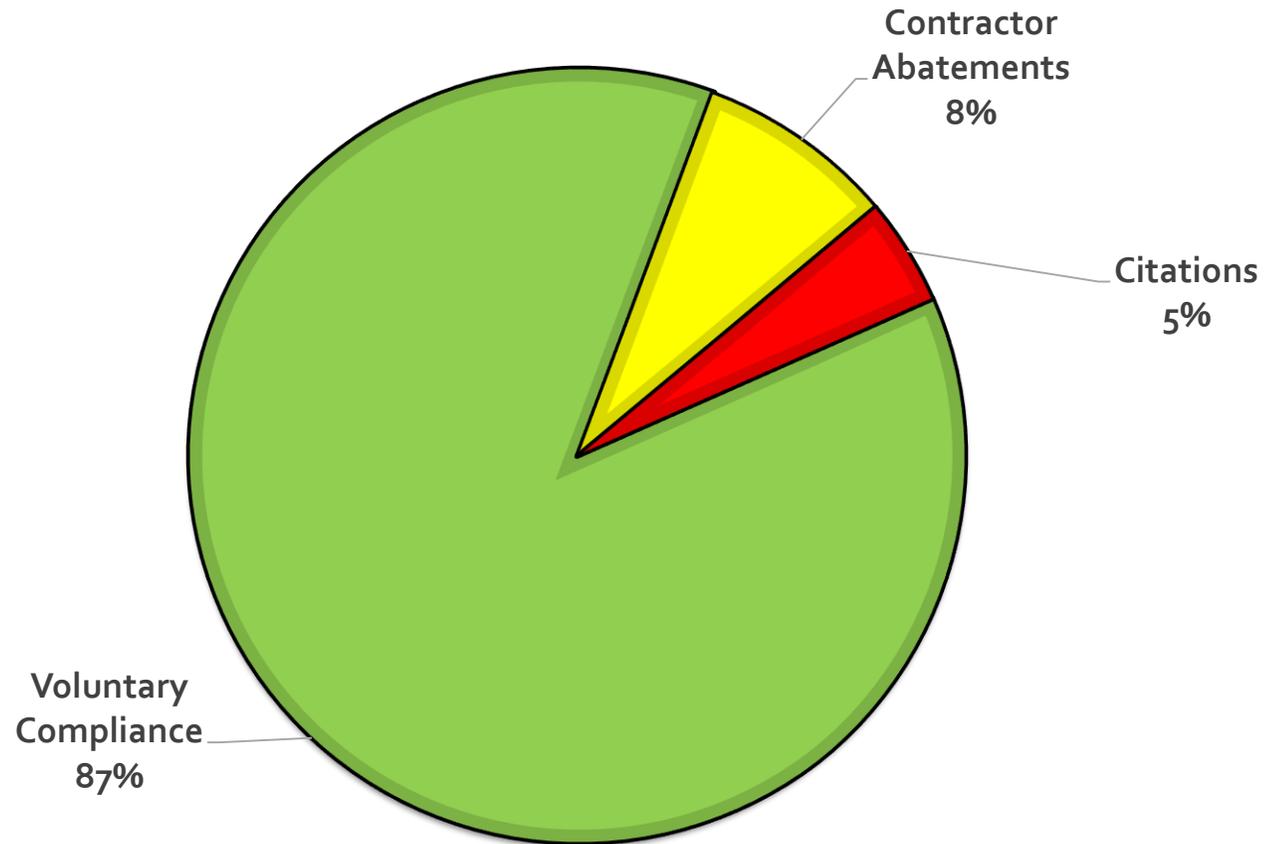
Case Management Q3 Comparison

Code Case Average – Q3 Days from Open to Close

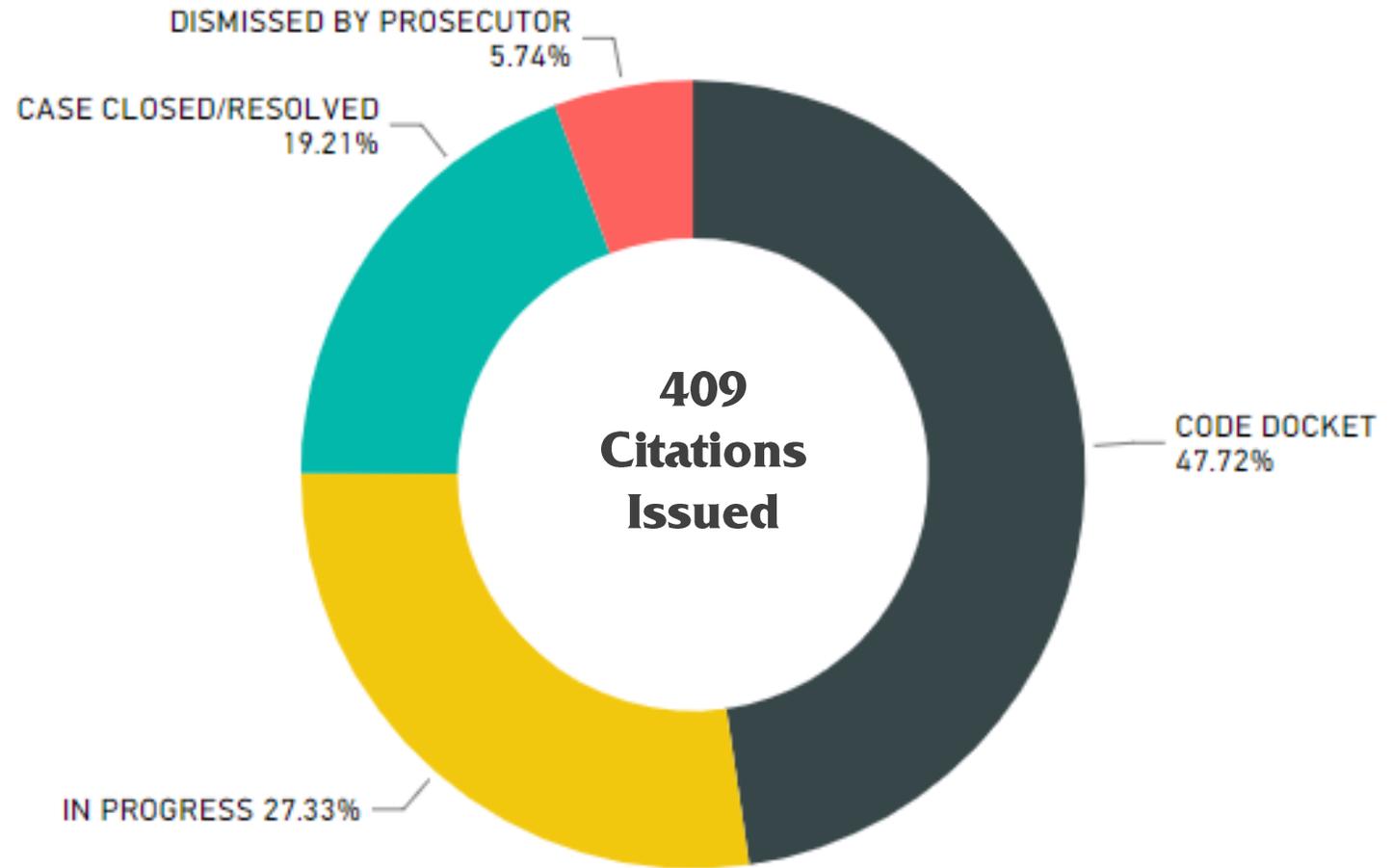


Code Case Compliance Analysis

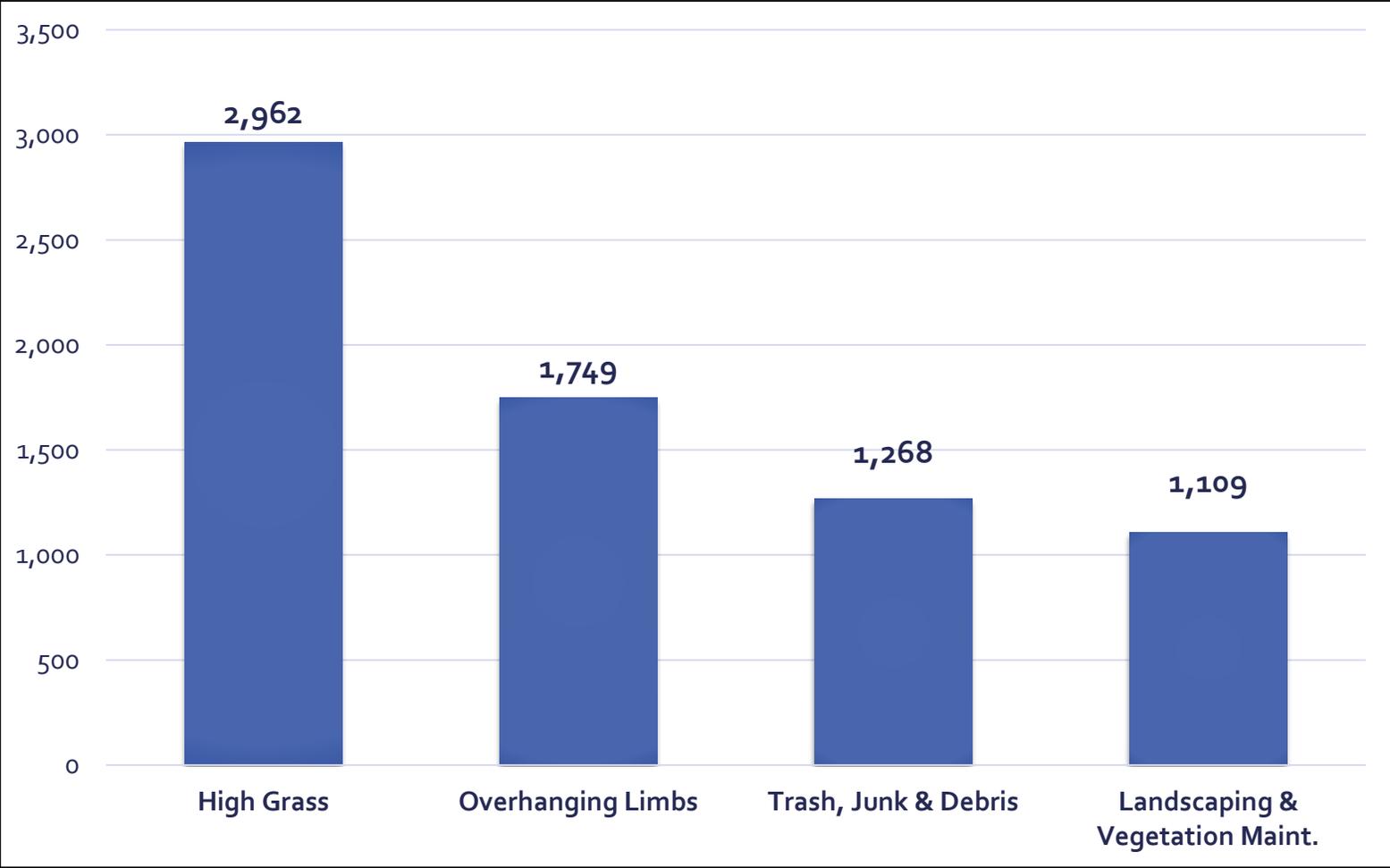
Methods of Compliance



3rd Quarter – Citation Dispositions



Top 4 Violations



Motley Drive

Violation:
Inoperable Vehicle, Nuisance Premises,
Property Maint., and Trash, Debris & Junk



Before



After

Caribou Court

Violation:
Fencing

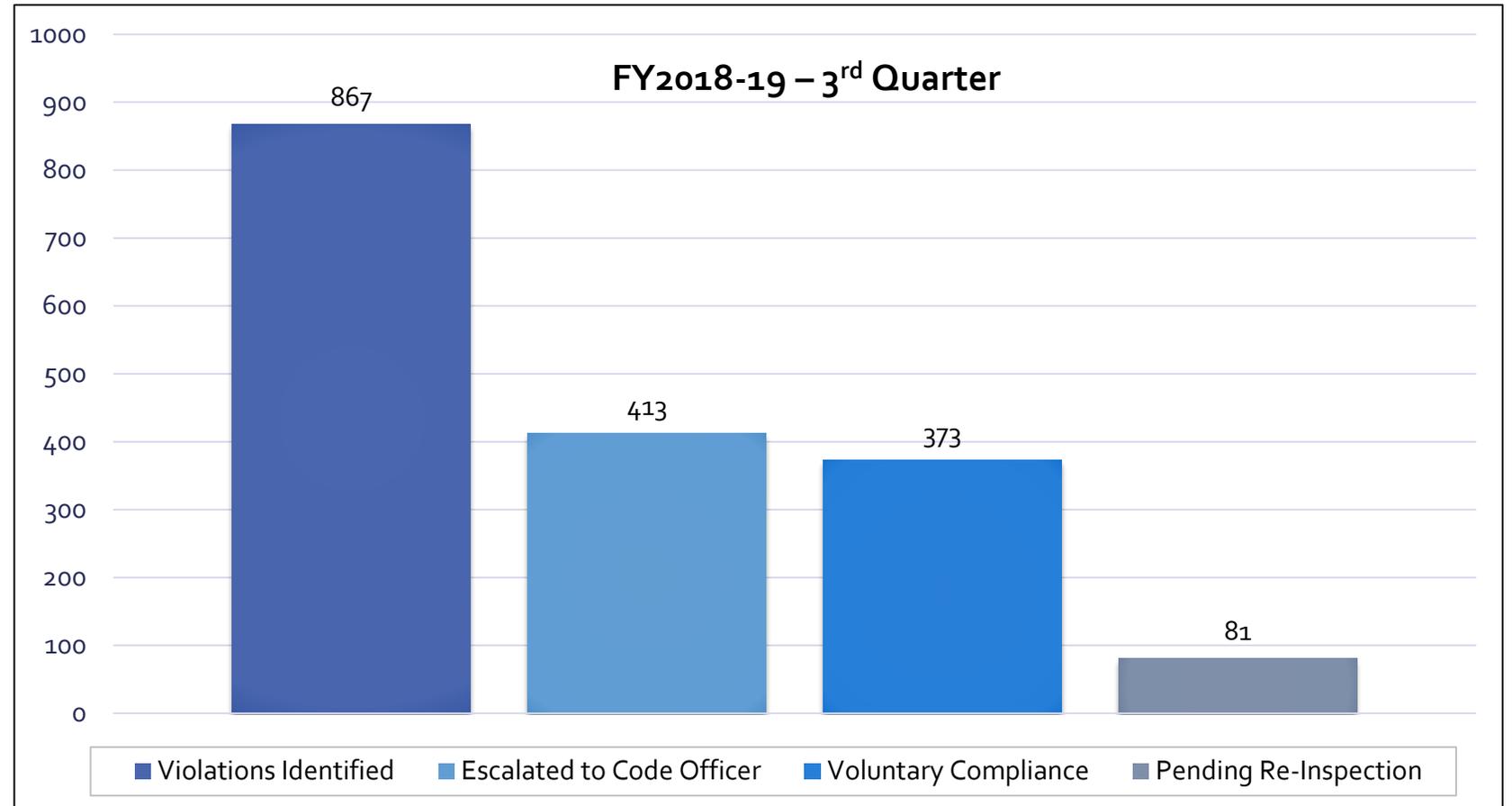


Before



After

Code Ambassador Statistics



Behind the Numbers:

Compliance Rate – 37.94%

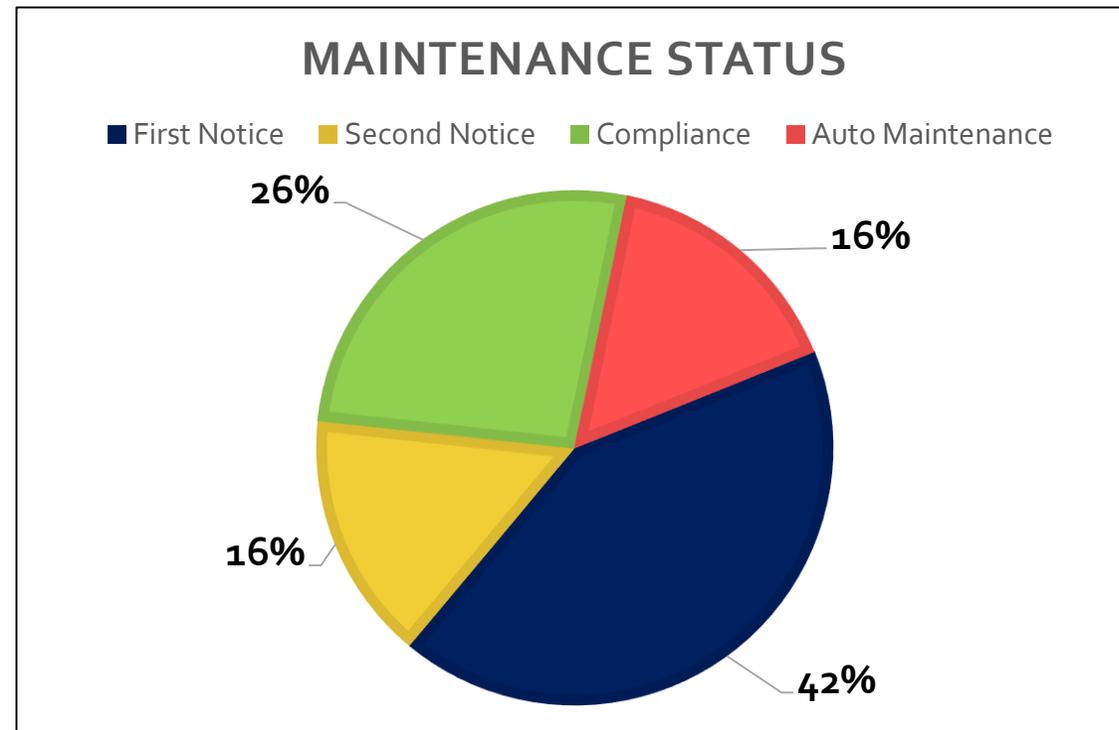
Volunteer Hours – 104

Recent Activity:

- Continuing education for Ambassadors
- Spring class success - 17 new Ambassadors

Vacant Property Maintenance Program

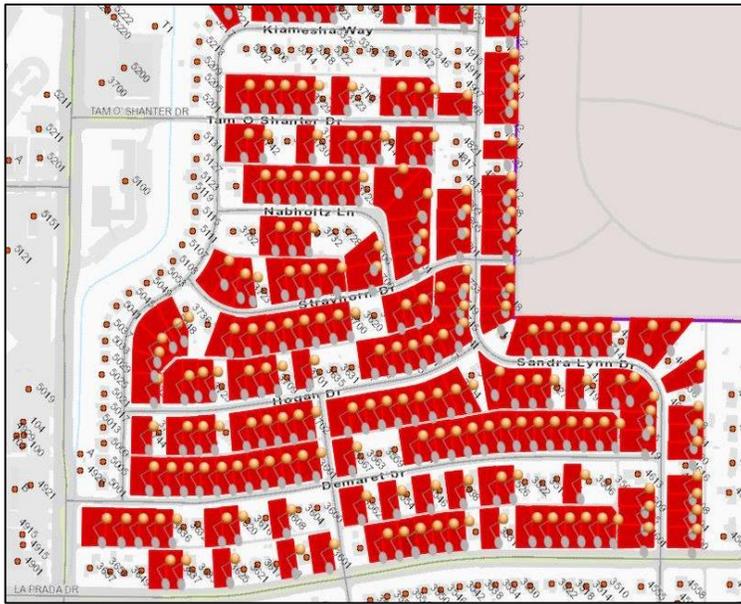
3 rd Quarter Statistics Vacant Properties	FY2017-18 (April-June)	FY2018-19 (April-June)	% Change
Commercial	206	273	32.5%
Residential	294	317	7.8%
Industrial	25	48	92%
Agricultural	31	44	41.9%
Total	559	685	



Vacant Property Reoccurring Maintenance

- Currently, there are 43 Properties on the reoccurring maintenance list, to be maintained every three (3) weeks.
- 685 total Properties have been sent Notice to Maintenance, which is the first step in the Vacant Property Reoccurring Maintenance Process.
- There is a total of 50 properties that have started the process over after the 12-month reoccurring maintenance.

Qtr 3 – Code District 1 Sweep



- Total Number of Code Cases: 210
- Total Number of Violations: 603
- Citations Issued: 8
- Top 5 Violations:
 1. High Grass and Weeds: 89
 2. Landscaping and Vegetation Maint.: 82
 3. Overhanging Limbs: 68
 4. Trash, Junk, and Debris: 67
 5. Nuisance Premises: 57

QUESTIONS/FEEDBACK